

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Ms. Kiran Prajapati	238 Chitvan Bungalow, South Bopal, Ahmedabad: 380058	079 - 66633600	Kiran.prajapati@safalcapital.in	Monday to Friday (09: 00 am to 6: 30 PM) Saturday (10: 00 AM to 5: 00 PM)
Head of Customer Care	Mr. Shyambabu Gupta		079 - 66633606	sgupta@safalcapital.in	Monday to Friday (09: 00 am to 6: 30 PM) Saturday (10: 00 AM to 5: 00 PM)
Compliance Department	Mr. Jagdish Gaikwad		079 - 66633604	Jagdish.gaikwad@safalcapital.in	Monday to Friday (09: 00 am to 6: 30 PM) Saturday (10: 00 AM to 5: 00 PM)
Compliance Officer & Managing Director	Mr. Pavan Agrawal		079 - 66633605	safalinstock@yahoo.com	Monday to Friday (09: 00 am to 6: 30 PM) Saturday (10: 00 AM to 5: 00 PM)

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI at <https://scores.gov.in/scores/Welcome.html> or respective exchange at

BSE: <https://bseclbseindia.com/ecomplaint/frminvestorhome.aspx>

NSE: <https://investorhelpline.nseindia.com/NICEPLUS/>

MCX: <https://www.mcxindia.com/Investor-Services>

CDSL: <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

SAFAL CAPITAL (INDIA) LIMITED

238, Chitvan Society Opp Abhijot Harmony, Gala Gymkhana Road, Bopal Ahmedabad Gujarat 380058
compliancedesk@safalcapital.in | WEBSITE: www.safalcapital.in | CIN: U67110GJ2000PLC106741

KEY MANAGEMENT DETAILS

Sr. No.	Name of the Individual	Designation	Contact No.	Email Id
1	Mr. Pawan Agrawal	Managing Director	079 - 66633606	Safalfinstock@yahoo.com
2	Mr. Aatish Agrawal	Designated Director	079 - 66633606	Safalfinstock@yahoo.com
3	Mr. Pawan Agrawal	Compliance Officer	079 - 66633606	Safalfinstock@yahoo.com

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